



FieldStation Standard / Pro / Mini Warranty Certificate

Manufacturer: Doktor Technologies B.V.

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About Doktor: <https://www.doktar.com/en/about-doktar/>

Product Information

Product Name: FieldStation (Standard, Pro and Mini)

1. Warranty Duration

The warranty provided for this device is valid for 2 years starting from the date of receipt.

2. Terms and Conditions of the Warranty

The entire appliance, including all components, is covered by this warranty.

This warranty provides comprehensive coverage for defects that arise in the regular use of the device due to faults in the materials and the workmanship, manufacturing, or assembly process.

Doktar Technologies B.V. reserves the right to repair, replace, or accept a device return at its discretion. All parts replaced or repaired under warranty service will retain their original warranty throughout the warranty period.

If the device is deemed defective, an investigation will be conducted into the root cause of the defect, the period of detection, whether any notification has been made to Doktor regarding the defect, and whether the customer knew a defect on the delivery date.

If the investigation reveals that the defect is due to the manufacturer, it will be covered by the warranty. If the defect is proven to be customer-related, the device will not be eligible for the warranty.

Defects and errors covered under the warranty include the following:

- Any faults or malfunctions related to the functionality of the device.
- Any defects in materials or manufacturing errors in craftsmanship.
- Production-related defects that occur under regular use of the device within the warranty period.]

3. Exceptions to the Warranty

- Malfunctions due to improper use, negligence, abuse, or unauthorized device alteration.
- Any damage due to user-induced impacts resulting from crushing, bending, or breaking.
- Damages from extraordinary circumstances such as natural disasters, fire, flood, earthquake, crash, or theft.
- Wear and tear of the device related to its regular use.
- Obsolescence of the device due to heavy use.
- Problems due to the device's repair by unauthorized parties or services.
- Malfunctions arising from improper use violate the instructions specified in the user manual, assembly, and installation documents.

4. Exercise of the Warranty

Please follow the instructions below if you believe your device has a warranty-covered defect:

- Contact Doktor using the provided contact information at the beginning of this warranty document.
 - Customer service will guide you through the necessary steps to get your device repaired, replaced, or refunded.
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This warranty document is subject to the terms and conditions stated below. It describes the responsibilities and warranties for the FieldStation manufactured by Doktor Technologies B.V.